

HERITAGE, NATIONAL TRUST, PROPERTIES OWNED OR VESTED

1097. Mr Edwards to the Minister for the Environment and Heritage

In reference to the Output Measures for Outcome 2 of the National Trust's Budget Estimates for 2001/02, I ask the Minister -

- (a) what evidence is available to support the statement by the National Trust that 6,000 property open days are recorded for the 2000/01 year;
- (b) how many properties are owned by or vested in the National Trust;
- (c) of these, how many are open to the public;
- (d) how will the National Trust effect the projected 34% increase in property open days in the 2001/02 financial year;
- (e) how is visitor satisfaction of 'offered programs' at Trust properties measured and what evidence is available to support this; and
- (f) how is 'visitor satisfaction with opening hours' measured and what evidence is available to support this?

Dr EDWARDS replied:

- (a) The number of days a property is open is reported weekly through Property Returns submitted by the Property Manager/Warden. All statistics regarding property open days are a matter of public record and were provided to the Office of the Auditor General as part of the compliance requirement for Performance Indicators.
- (b) 39 property groupings comprising multiple structures and titles.
- (c) Of the 39 groupings, 31 are open, or accessible to the public.
- (d) Additional properties open to public, No 1 Pump Station, Mundaring and Luisini's Winery.
- (e) Visitor and external surveys as noted in Property Minutes.
- (f) Internal surveys and recommendations from Property management as audited.